

7 ELITE ACADEMY

FEES, PAYMENT & CANCELLATION POLICY

Effective from January 2026

This Fees, Payment & Cancellation Policy forms part of the 7 Elite Academy enrolment agreement and applies to all players enrolled at 7 Elite Academy.

By completing the registration form online, the parent/guardian and, where applicable, the player acknowledge that they have read, understood and agreed to the terms of this policy.

1. PLAYER CATEGORIES

7 Elite Academy operates different levels of participation. The financial obligations associated with each category are set out below.

1.1 Residential Players

A Residential Player is a player who lives in accommodation provided or arranged by 7 Elite Academy and whose package includes accommodation and, where applicable, meals and other residential services.

Residential players may be enrolled as either:

- **Tier 1 Residential**, or
- **Tier 2 Residential**

The applicable residential fee will be confirmed on the player's enrolment documentation.

Residential fees are separate from football/academy training fees unless specifically stated otherwise in the enrolment agreement.

1.2 Full-Time Academy Players

A Full-Time Academy Player participates in the full-time football development programme but does not necessarily reside at the Academy.

1.3 Part-Time Academy Players

A Part-Time Academy Player participates in the part-time football programme according to the programme and number of sessions specified by the Academy.

2. MONTHLY FEES

Academy fees and residential fees are billed **monthly** unless otherwise agreed in writing.

The applicable monthly fee is determined by the player's enrolment category and the package agreed at registration. Monthly fees are payable regardless of the number of individual sessions attended during that month.

The monthly fee is a fee for the player's place and access to the applicable Academy programme, rather than a charge calculated according to the number of sessions individually attended.

3. MISSED TRAINING SESSIONS

Once a player has enrolled in a programme, their monthly fee remains payable whether or not the player attends every available session.

No refund, credit or reduction will be provided for sessions missed because of:

- Illness or injury;
- personal or school commitments;
- examinations;
- holidays and travel;
- family circumstances;
- disciplinary suspension;
- visa or immigration issues;
- late arrival or early departure;
- voluntary non-attendance; or
- any other reason attributable to the player or their family.

Where appropriate, 7 Elite may, at its discretion, offer reasonable assistance or alternative arrangements, but this does not create an entitlement to a fee reduction or refund.

4. RESIDENTIAL PLAYERS — ABSENCE FROM THE ACADEMY

Residential fees are charged for the player's residential place and the associated accommodation, facilities and services.

A residential player who leaves the Academy temporarily for any reason remains liable for the applicable residential fee during the period of absence.

This includes, but is not limited to:

- school or family holidays;
- Christmas and Easter breaks;
- international travel;
- weekends or extended weekends away;
- visiting family;
- injury or illness;
- visa delays;
- early departure for a period of time; or
- any other temporary absence.

No refund, credit or pro-rata reduction of residential fees will be made for periods during which a player is away from the Academy.

This is because the residential place, accommodation and associated resources remain allocated to the player during the period of absence. A player cannot therefore reduce or avoid their monthly residential fee by temporarily vacating their room.

5. RESIDENTIAL MEALS

Where meals are included in a residential package, the meal provision forms part of the residential package. Temporary absence from the Academy does not automatically entitle the player to a refund or reduction for meals not consumed during that period.

6. ACADEMY CLOSURES AND PROGRAMME BREAKS

Where 7 Elite Academy has scheduled breaks, holidays or programme closures, the applicable monthly fees remain payable unless 7 Elite specifically confirms otherwise in writing.

The monthly fee is not calculated by dividing the annual programme into individual training sessions or days.

7 Elite may publish an annual academy calendar indicating normal training periods, breaks, holidays, tournaments and other programme dates.

7. DUE DATE

Fees must be paid by the due date stated on the invoice or otherwise communicated by 7 Elite Academy. Parents/guardians are responsible for ensuring that payment is received by the due date.

The non-receipt of an invoice does not remove the obligation to pay fees when they are due. Parents/guardians should contact the Academy promptly if an invoice has not been received or if there is any uncertainty regarding the amount payable.

8. LATE PAYMENT AND INTEREST

Any amount that remains unpaid after the applicable due date will be regarded as being in arrears.

Interest will accrue on overdue amounts at a rate of **1.5% per month** calculated on the outstanding amount from the date on which the amount became overdue until payment is received.

Interest will be calculated on a simple basis and will not itself be compounded unless otherwise permitted and expressly agreed in writing. Payment of interest does not remove the obligation to settle the underlying outstanding fees.

9. PAYMENT ARRANGEMENTS

If a parent/guardian anticipates difficulty making a payment by the due date, they should contact 7 Elite Academy **before the payment becomes overdue**.

7 Elite may, at its discretion, agree to a payment arrangement. Any payment arrangement must be confirmed in writing. Unless expressly agreed otherwise in writing:

- the original outstanding amount remains due;
 - interest may continue to accrue on overdue amounts; and
 - agreeing to a payment arrangement does not constitute a waiver of any Academy rights.
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10. NON-PAYMENT AND ARREARS

Where fees remain unpaid, 7 Elite Academy may take reasonable steps to recover the outstanding amount. Depending on the circumstances and applicable law, this may include:

- contacting the parent/guardian regarding the arrears;
- issuing formal reminders or demands;
- restricting access to certain Academy services;
- suspending participation in training or matches;
- suspending participation in tours, competitions or other Academy activities;
- requiring a payment arrangement before participation resumes; and/or
- terminating the player's enrolment where the non-payment constitutes a material breach of the enrolment agreement.

For residential players, continued occupation of Academy accommodation while fees remain substantially overdue may also be reviewed.

Any suspension or termination will be subject to the player's enrolment agreement and applicable law.

11. RECOVERY COSTS

Where an overdue account is referred to an external collection agency or legal representative for recovery, 7 Elite Academy reserves the right to recover reasonable costs associated with the recovery of the debt, to the extent permitted by applicable law and the enrolment agreement.

The parent/guardian remains responsible for all undisputed outstanding fees and applicable interest regardless of whether the account has been referred for collection.

12. CANCELLATION BY THE PARENT/GUARDIAN

A parent/guardian who wishes to withdraw a player from 7 Elite Academy must provide **at least one calendar month's written notice** to the Academy. The one-month notice period will apply unless a different notice period is expressly agreed in writing by 7 Elite Academy.

The notice period will commence on the date on which written notice of cancellation is received by the Academy.

The player's applicable monthly academy fees will remain payable throughout the notice period, regardless of whether the player continues to attend all available sessions during that period.

Simply removing a player from training, failing to attend sessions, or ceasing payment does not constitute formal cancellation and does not remove the obligation to provide the required notice.

All fees, interest and other amounts properly due before and during the applicable notice period remain payable.

Where a parent/guardian provides less than one calendar month's notice, the parent/guardian remains liable for the applicable fees that would ordinarily have been payable during the full notice period, unless 7 Elite agrees otherwise in writing or applicable law requires otherwise.

13. RESIDENTIAL WITHDRAWAL

For residential players, withdrawal from 7 Elite Academy constitutes withdrawal from both the applicable football programme and the associated residential arrangement.

A parent/guardian who wishes to withdraw a residential player must provide **at least one calendar month's written notice** to the Academy.

The one-month notice period applies to both:

- the player's Academy/football fees; and
- the player's residential/accommodation fees.

The notice period will commence on the date on which written notice of cancellation is received by the Academy.

The player's applicable academy and residential fees will remain payable throughout the notice period, regardless of whether the player continues to attend training or remains in the Academy accommodation for the full notice period.

During the notice period, the player's residential place will remain allocated to them unless otherwise agreed in writing.

A residential player who temporarily leaves the Academy during the notice period — including for holidays, family travel, illness, injury or any other reason — remains liable for the applicable residential fees for the notice period.

No refund, credit or pro-rata reduction will be provided for unused residential days during the notice period, unless otherwise agreed in writing or required by applicable law.

Where a parent/guardian provides less than one calendar month's notice, the parent/guardian remains liable for the applicable academy and residential fees that would ordinarily have been payable during the full notice period, unless 7 Elite agrees otherwise in writing or applicable law requires otherwise.

Simply removing a player from the Academy, vacating their room, or ceasing payment does not constitute formal cancellation and does not remove the obligation to provide the required one-month notice.

All fees, interest and other amounts properly due before and during the applicable notice period remain payable.

14. REFUNDS

Unless expressly provided for in the enrolment agreement or required by applicable law, 7 Elite Academy does not provide refunds or credits for:

- missed training sessions;

- unused training sessions;
- temporary absence;
- holidays;
- travel;
- illness;
- injury;
- voluntary withdrawal from individual sessions;
- early return home;
- late arrival;
- unused residential days; or
- unused meals or residential services during temporary absence.

Any refund or credit granted by 7 Elite Academy outside these terms will be at the Academy's discretion and will not establish a precedent or automatic entitlement for future cases.

15. INJURY OR LONG-TERM ABSENCE

An injury or illness does not automatically suspend the player's financial obligations.

Where a player is unable to train because of injury or illness, the applicable monthly academy and/or residential fees remain payable unless 7 Elite agrees otherwise in writing.

7 Elite may, at its discretion, work with the player on rehabilitation, modified training or an appropriate return-to-play programme.

Such arrangements do not constitute a fee waiver.

16. VISA, TRAVEL AND IMMIGRATION ISSUES

International players and their parents/guardians are responsible for ensuring that the player has the appropriate visa, immigration status and travel documentation required for participation in the Academy programme.

Where a player is unable to attend because of visa processing, immigration restrictions, delayed travel documentation or related circumstances, the applicable fees remain payable unless otherwise agreed in writing.

Parents/guardians are encouraged to raise visa or travel concerns with the Academy as early as possible.

17. CHANGES TO PROGRAMMES AND SERVICES

7 Elite Academy may make reasonable changes to its timetable, coaching programme, training locations, match schedule, staff allocation and other operational arrangements where necessary.

Such changes do not automatically entitle a player to a reduction or refund of monthly fees.

The Academy will endeavour to maintain the overall nature and standard of the programme for which the player has enrolled.

18. ACADEMY CANCELLATION OR TERMINATION

7 Elite Academy may terminate a player's enrolment where there is a serious or persistent breach of the enrolment agreement, including persistent non-payment of fees, serious misconduct or other circumstances provided for in the enrolment agreement.

Where termination occurs because of a material breach by the player or parent/guardian, outstanding fees that have already become due and payable remain payable.

Any termination will be carried out subject to the player's enrolment agreement and applicable law.

19. DISPUTES REGARDING FEES

If a parent/guardian believes that an invoice is incorrect, they must notify 7 Elite Academy as soon as reasonably possible and provide details of the disputed amount.

The Academy will review the matter.

Unless otherwise agreed, undisputed amounts remain payable while the dispute is being resolved.

20. PAYMENT OF FEES DOES NOT GUARANTEE PLAYING TIME

Payment of Academy fees provides access to the programme and services applicable to the player's enrolment category.

It does not guarantee:

- selection for a particular match;
- a particular position;
- a minimum number of minutes;

- starting selection;
- selection for a tour or competition;
- progression to another team;
- professional contracts;
- university or college placement; or
- any particular player pathway outcome.

Selection and playing opportunities remain subject to coaching, performance, fitness, behaviour, tactical requirements and the needs of the team.

21. ACKNOWLEDGEMENT

By signing the 7 Elite Academy enrolment form, the parent/guardian acknowledges that:

1. They understand which player category they are enrolling under.
 2. They understand the applicable monthly fees.
 3. They understand that academy fees are charged monthly and are not calculated according to individual session attendance.
 4. They understand that missed training sessions do not qualify for a refund or credit.
 5. They understand that residential fees continue during temporary periods of absence, including holidays and travel.
 6. They understand that overdue fees may attract interest at **1.5% per month**.
 7. They understand the consequences of persistent non-payment.
 8. They understand the applicable cancellation and withdrawal provisions.
 9. They accept responsibility for payment of the fees applicable to the player's enrolment.
 10. They have had the opportunity to ask 7 Elite Academy questions about these terms before signing the enrolment agreement.
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